24-HOUR EMERGENCY SERVICE AGREEMENT



The 24-hour emergency service from Hose & Fittings, Etc. is available to our customers who have established an account with us.

Service

- If you need any of our products or services after business hours, call our emergency number to reach one of our store associates.
- Our associate will meet you at the store within an hour of your call (or as agreed during your call) and provide you with the same great service as always. Please show your Hose & Fittings, Etc.
 Emergency Service Card * to the associate if s/he does not know you.
- The charge for the service of \$200 (\$225 on holidays) will be added to your invoice in addition to the cost of the parts and service.
- For our employees' safety, we do not keep any cash in the store after hours and we cannot accept cash payment after hours. Please charge your purchases to your open account or use a credit card, money order, or a company check to settle your invoice.

How to get started

- 1. Please forward this information to a person in your company who can authorize others to use our service and ask them to let us know who in your company is authorized by filling out the information on the back page.
- 2. Once we receive a completed copy of the form, we will forward the Emergency Service Cards for all authorized contacts to the contact in charge. The cards list the phone number to call after business hours.

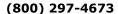
Questions

Please contact our Marketing Manager with any questions regarding our emergency service at 916.372.3888 or e-mail us at marketing@hfeweb.com.

Fax your completed form today to get started!

^{*} We issue Hose & Fittings, Etc. Emergency Service Cards to all personnel authorized by your company.





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For		(Compar
Address:		Phone ()
ist of Authori	zed Users:	
lease type or print l	egibly. Please use black ink if you plan	to fax us this information.
First Name	Last Name	Title
you need more room, please co	ntinue on a separate sheet of paper and sign and date it (in addi	tion to signing and dating this sheet).
he above list	authorized by:	
First Name	Last Name	Title
hereby certify that I	am the owner or principal of the above r	mentioned company or that I am otherwise
uthorized by the con	npany to approve the list of employees to	o use the Hose & Fi ings, Etc. 24-Hour
	understand that the current charge for the availability of parts cannot be guaran	
iso understand that	the availability of parts carlifor be guaran	meed by Hose & FI Higs, Etc.
gnature	Date	
Fax to: Mail to:	916.371.5777 to Attention: Marketing 1811 Enterprise Blvd., West Sacramento, CA 95691	
E-mail to:	marketing@hfeweb.com	

1811 Enterprise Blvd.,

West Sacramento, CA 95691

www.hfeweb.com

(800) 297-4673

3007 Teagarden St., San Leandro, CA 3667 S. Bagley Ave. #102, Fresno, CA (800) 371-5753 (Fax)

4570 Enterprise St., Fremont, CA

850-A S. Rock Blvd., Sparks, NV