

24-HOUR EMERGENCY SERVICE AGREEMENT



The 24-hour emergency service from Hose & Fittings, Etc. is available to our customers who have established an account with us.

Service

- If you need any of our products or services after business hours, call our emergency number to reach one of our store associates.
- Our associate will meet you at the store within an hour of your call (or as agreed during your call) and provide you with the same great service as always. Please show your *Hose & Fittings, Etc. Emergency Service Card* * to the associate if s/he does not know you.
- The charge for the service of \$200 (\$225 on holidays) will be added to your invoice in addition to the cost of the parts and service.
- For our employees' safety, we do not keep any cash in the store after hours and we cannot accept cash payment after hours. Please charge your purchases to your open account or use a credit card, money order, or a company check to settle your invoice.

How to get started

1. Please forward this information to a person in your company who can authorize others to use our service and ask them to let us know who in your company is authorized by filling out the information on the back page.
2. Once we receive a completed copy of the form, we will forward the Emergency Service Cards for all authorized contacts to the contact in charge. The cards list the phone number to call after business hours.

Questions

Please contact our Marketing Manager with any questions regarding our emergency service at 916.372.3888 or e-mail us at marketing@hfeweb.com.

Fax your completed form today to get started!

* We issue *Hose & Fittings, Etc. Emergency Service Cards* to all personnel authorized by your company.



(800) 297-4673

3007 Teagarden St., San Leandro, CA
3667 S. Bagley Ave. #102, Fresno, CA

**1811 Enterprise Blvd.,
West Sacramento, CA 95691**

www.hfeweb.com

(800) 371-5753 (Fax)

4570 Enterprise St., Fremont, CA
850-A S. Rock Blvd., Sparks, NV



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For _____ (Company)

Address: _____ Phone (____) _____

List of Authorized Users:

Please **type or print legibly**. Please use **black ink** if you plan to fax us this information.

First Name	Last Name	Title

If you need more room, please continue on a separate sheet of paper and sign and date it (in addition to signing and dating this sheet).

The above list authorized by:

First Name	Last Name	Title

I hereby certify that I am the owner or principal of the above mentioned company or that I am otherwise authorized by the company to approve the list of employees to use the Hose & Fittings, Etc. 24-Hour Emergency Service. I understand that the current charge for the service is \$200 (\$225 on holidays). I also understand that the availability of parts cannot be guaranteed by Hose & Fittings, Etc.

Signature

Date

Fax to: 916.371.5777 to Attention: Marketing
Mail to: 1811 Enterprise Blvd., West Sacramento, CA 95691
E-mail to: marketing@hfeweb.com



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